GENERAL TERMS AND CONDITIONS of N.A. B.V. (CoC No: 73939722)

In these General Terms and Conditions ("Terms and Conditions") the following terms have the following meanings:

- a. **Contractor/seller:** N.A. B.V., established in (2031 BZ) Haarlem, Mollerusweg 76, hereinafter also referred to as: 'Nikki.Amsterdam';
- b. **Client/buyer**: every natural person or legal entity in the capacity of entrepreneur or consumer, to whom Nikki.Amsterdam supplies or makes available products, or for whom Nikki.Amsterdam provides services, or with whom Nikki.Amsterdam enters into an agreement for the sale or sale of, respectively of an order, or with whom Nikki.Amsterdam is discussing or negotiating the conclusion of an agreement for the sale or sale of, respectively of an order;
- c. **Agreement:** every agreement to (re)sell and/or order that is concluded between Nikki.Amsterdam and the buyer/customer, every change or addition to it, as well as all (legal) acts in preparation and execution of that agreement;
- d. **Products:** in these General Terms and Conditions, "products" means all goods offered by Nikki. Amsterdam to the buyer/customer on the basis of a purchase agreement, in the context of service provision or otherwise.
- e. **Services**: all activities, in whatever form and under whatever name, that are performed by or on behalf of Nikki.Amsterdam in connection with the products or otherwise;
- f. Order: every order from the buyer/customer, in whatever form.

2. Applicability

- 2.1 These terms and conditions apply to all offers (and other legal acts) of Nikki.Amsterdam and to all agreements that Nikki.Amsterdam will conclude with the client/buyer.
- 2.2 Nikki.Amsterdam explicitly rejects the applicability of any general condition(s) of client/buyer as an entrepreneur.
- 2.3 Amendments and additions to any provision in the agreement and/or these terms and conditions can only be agreed in writing.
- 2.4 If a change and/or addition as referred to in the previous paragraph is agreed upon, this change and/or addition only applies to the agreement in question.
- 2.5 Accepting an offer or placing an order implies that the client/buyer fully and without reservation accepts the applicability of these conditions.
- 2.6 The provisions of these terms and conditions can only be deviated from in writing, in which case the other provisions remain in full force.

3. Offer, information and conclusion of the contract

- 3.1 All offers are without obligation. Nikki.Amsterdam is only bound by the fact that Nikki.Amsterdam has accepted an instruction/order in writing or has otherwise confirmed it for approval. Nikki.Amsterdam is entitled to refuse orders and/or orders, or to attach certain conditions to the delivery (and/or order), unless explicitly stated otherwise.
- 3.2 If the acceptance by the client/buyer (also on apparently subordinate points) deviates from the offer included in the offer, Nikki.Amsterdam is not bound by it. In that case, the agreement will not be concluded in accordance with this deviating acceptance, unless Nikki.Amsterdam indicates otherwise.
- 3.3 A composite quotation/quotation does not oblige Nikki.Amsterdam to perform part of the order (or a partial delivery) at a corresponding part of the price indicated in the quotation.
- 3.4 If no prior written acceptance of an order (and/or order) has taken place, for example in the case of sale from stock, the (purchase) agreement is concluded because Nikki.Amsterdam fully or partially complies with a request for delivery from the client/buyer, or because Nikki.Amsterdam sends an invoice to a client/buyer who has requested delivery. In that case, the invoice will be deemed to correctly reflect the agreed order and/or activities.

- 3.5 All statements by Nikki. Amsterdam regarding numbers, sizes, weight and/or other indications of the products and/or services have been made with care, but Nikki. Amsterdam cannot guarantee that there will be no deviations in this respect. Should deviations nevertheless occur with regard to the products (or materials) and/or services supplied, the extra products, materials or services required will be purchased by the customer/purchaser on the same conditions and at the same prices. Too many delivered materials will not be taken back by Nikki. Amsterdam. Any drawings or models shown or provided are only indications of the products and/or services in question. If the client/buyer demonstrates that the products and/or services (and/or acceptance of work) delivered or delivered deviate from Nikki. Amsterdam's specifications or from the drawings or models to such an extent that he can no longer reasonably be obliged to take delivery of them, the client/buyer has the right to dissolve the agreement, but only to the extent that such dissolution is reasonably necessary.
- 3.6 Pictures, drawings, etc. provided by Nikki.Amsterdam remain its property and may not be copied or reproduced or made available to third parties without its express permission.

4. Obligations of the principal/purchaser

The client/buyer is obliged to provide Nikki.Amsterdam in a timely manner with all information that Nikki.Amsterdam deems necessary for the correct execution of the agreement. The offer is based on the information provided for this purpose by the client/buyer, whereby Nikki.Amsterdam can rely on the accuracy and completeness of this information. The information provided by the client/buyer will serve as the starting point for the conclusion of the agreement. The client/buyer guarantees the accuracy, completeness and reliability of the information provided to Nikki.Amsterdam, even if it originates from third parties.

5. Execution of the contract

If it has been agreed that the agreement will be executed in phases, Nikki.Amsterdam can - if applicable - suspend the execution of those parts that belong to a subsequent phase, or the execution of partial deliveries, until the customer/purchaser has fulfilled his (total) payment obligation towards Nikki.Amsterdam.

6. Terms, delivery and delivery time.

- 6.1 The terms/delivery times given by Nikki.Amsterdam to the client/buyer in connection with the execution of the agreement are only indicative and should never be regarded as deadlines, not even if they are deadlines.
- 6.2 If, other than in the case referred to in Article 5, Nikki.Amsterdam cannot execute the agreement within the agreed term, Nikki.Amsterdam will inform the client/buyer as soon as possible of the term within which the agreement can be executed.
- 6.3 If any term specified by Nikki.Amsterdam is exceeded, Nikki.Amsterdam will only be in default in this respect after the client/buyer has given Nikki.Amsterdam written notice of default and has granted Nikki.Amsterdam a reasonable period in which to still fulfil its obligations towards the client/buyer.
- 6.4 If goods are available from stock, they will be shipped immediately after the order has been placed. Nikki.Amsterdam may charge shipping costs for the shipment of ordered items. The delivery of ordered items takes place at the postal address known to Nikki.Amsterdam, which is not of a temporary nature, and is handed over to the natural person ('the customer') who is at the delivery address.
- 6.5 If the buyer refuses to take delivery or fails to provide information or instructions necessary for the delivery, the items will be stored at the expense and risk of the client/buyer.
- 6.6 Unless proven otherwise, Nikki.Amsterdam's obligation to deliver will be fulfilled as soon as the items delivered by Nikki.Amsterdam have been offered to the customer once. In the case of delivery at home, the carrier's report, including the refusal of acceptance, serves as full proof of the offer to deliver, subject to proof to the contrary.
- 6.7 In the event of refusal of the goods offered, return freight and storage costs, as well as the risk of damage to or loss of the refused goods, will be entirely at the expense of the client/buyer, unless the client/buyer legitimately invokes the right to dissolve the purchase or replace the goods.
- 6.8 A desired delivery date specified by the Principal/Purchaser is only a desired (indicative) delivery date. The actual delivery date may differ from this and will only be final once it has been confirmed by Nikki.Amsterdam.

7. Prices, costs and rates

- 7.1 Unless the customer/purchaser is a consumer, the prices, costs and rates quoted by Nikki.Amsterdam are exclusive of turnover tax and any other levies imposed by the government. The prices and rates apply to the agreement mentioned in the order confirmation/quotation in accordance with the specifications given and the period(s) indicated.
- 7.2 Parties can agree on a fixed price when the agreement is concluded. If no fixed price is agreed upon, the price will be determined on the basis of the number of hours actually spent (cost control). The price will then be calculated in accordance with Nikki.Amsterdam's usual hourly rates, valid for the period in which the work is carried out, unless a different hourly rate has been agreed.
- 7.3 For orders with a term of more than three (3) months, the costs owed by the client/buyer will be charged periodically (monthly).
- 7.4 Nikki.Amsterdam has the right at all times to charge the customer/purchaser for all cost-increasing factors that have arisen after the quotation has been issued or the agreement has been concluded. If the client/buyer is a consumer, the consumer has the right to dissolve the agreement if Nikki.Amsterdam wishes to increase the (cost) price within three (3) months after the agreement has been concluded.
- 7.5 In the event of a price increase in the fixed fee or hourly rate of more than 10%, each client/buyer is entitled to dissolve the agreement. The client/buyer is not entitled to dissolve the agreement if the power to increase the fixed fee or hourly rate arises from a power under the Act.
- 7.6 Nikki.Amsterdam will inform the client/buyer in writing of the intention to increase the fixed fee or hourly rate. Nikki.Amsterdam will specify the scope of the increase, as well as the date on which the price increase will take effect.
- 7.7 If the client/buyer does not wish to accept the increase in the fixed fee or hourly rate of more than 10%, as announced by Nikki.Amsterdam, the client/buyer is entitled to dissolve the agreement within fourteen (14) days of the said notification by the date on which the price or rate adjustment would take effect, as stated in the notification from Nikki.Amsterdam.

8. Warranty

- 8.1 Nikki.Amsterdam does not offer a more extensive guarantee on delivered items than the guarantee (terms and conditions) of the manufacturer of these items, without, however, affecting the rights of the client/buyer arising from mandatory legal provisions.
- 8.2 However, Nikki.Amsterdam is never responsible for the ultimate suitability of the items for the (every) individual application by the client/buyer, nor for any advice with regard to the use or application of the items. 8.3 The client/buyer is obliged to inspect the delivered goods immediately upon receipt. If it turns out that the delivered item is incorrect, faulty or incomplete, the client/buyer (before proceeding to return it to Nikki.Amsterdam) must immediately report these defects in writing to Nikki.Amsterdam. Any defects or incorrectly delivered goods must and can be reported to Nikki.Amsterdam in writing by the client/buyer, who is an entrepreneur, no later than eight (8) days after delivery. Any defects or incorrectly delivered goods must and can be reported to Nikki.Amsterdam in writing by the client/buyer, being a consumer, no later than two (2) months after delivery. The items must be returned in their original packaging (including accessories and associated documentation) and in a new condition. Commissioning after detection of defects, damage caused after detection of defects, as well as encumbrance and/or reselling after detection of defects, will render this right to complain and return completely null and void.
- 8.4 If complaints from the client/buyer are found to be justified by Nikki.Amsterdam, Nikki.Amsterdam will, at its discretion, either replace the delivered items free of charge or make a written arrangement with the client/buyer about the compensation, on the understanding that Nikki.Amsterdam's liability is limited in accordance with the provisions of Article 14.
- 8.5 This guarantee does not apply: A) if and as long as the client/buyer is in default vis-à-vis Nikki.Amsterdam; B) the client/purchaser has repaired and/or processed the delivered items himself or has had them repaired and/or edited by third parties; C) the delivered items have been exposed to abnormal circumstances or have otherwise been handled carelessly or in conflict with Nikki's instructions.) the defect is wholly or partly the result of regulations that the government has set or will set with regard to the nature or the quality of the materials used. 8.6 Nikki.Amsterdam is not responsible for damage resulting from the use of accessories other than those supplied by Nikki.Amsterdam (such as chargers, etc.).

9. Force majeure

- 9.1 In the event of permanent force majeure, Nikki.Amsterdam is entitled to dissolve the agreement with the client/buyer by means of a written statement without judicial intervention. In this respect, Nikki.Amsterdam is not liable to the client/buyer for any damage suffered by the client/buyer, of any nature or extent whatsoever.
 9.2 In the event of temporary force majeure, Nikki.Amsterdam is entitled to extend the periods within which the agreement must be performed by the period during which the temporary impediment applies. If this impediment lasts longer than six months, the client/buyer can demand (partial) dissolution of the agreement, without the client/buyer being entitled to compensation, without prejudice to the (payment) obligations of the client/buyer with regard to the part of the agreement already executed by Nikki.Amsterdam.
- 9.3 If Nikki.Amsterdam has already partially fulfilled its obligations at the start of the force majeure or can only partially fulfil its obligations, Nikki.Amsterdam is entitled to separately invoice the part of the agreement already performed or to be performed.

10. Retention of title

- 10.1 The ownership of the products, notwithstanding the actual completion or completion, will only be transferred to the ordering party/purchaser after the latter has paid in full all that he owes or will owe to Nikki. Amsterdam on the basis of the agreement and/or these terms and conditions, including the purchase/contract price, any surcharges, interest, taxes and costs owed in accordance with these terms and conditions or the agreement, as well as on the basis of any work performed or to be performed pursuant to such an agreement.
- 10.2 Any amount that is received from the client/buyer will first be used to pay any advances that Nikki. Amsterdam may have on client/buyer with regard to which Nikki. Amsterdam has not made a retention of title in paragraph 1. Thereafter, any amount received from the client/buyer will first be used to pay any interest and costs due as referred to in Article 12(3) and (4).
- 10.3 Before the ownership of the products has been transferred to the client/buyer, the client/buyer is not entitled to rent out the products to third parties or to give them for use, to pledge them to third parties, or to encumber them in any other way for the benefit of third parties. The client/buyer, being the entrepreneur, is only entitled to sell or (deliver) the products of which Nikki.Amsterdam is the owner to third parties, insofar as this is necessary in the context of the client/buyer's normal business activities.
- 10.4 The client/buyer is obliged to store the products delivered subject to retention of title carefully and as recognizable property of Nikki.Amsterdam and to insure them against risks such as fire, explosion, damage and theft. At Nikki.Amsterdam's first request, the client/buyer will assign all rights to the insurers involved in this respect to Nikki.Amsterdam.
- 10.5 If and as long as Nikki.Amsterdam is the owner of the products, the client/buyer will immediately inform Nikki.Amsterdam in writing when any part of the products has been lost or damaged, or the products are seized and/or (any part of) the products is otherwise claimed. Furthermore, the client/buyer Nikki.Amsterdam will inform Nikki.Amsterdam of his first request for information about the location of the products of which Nikki.Amsterdam is the owner.
- 10.6 In the event of attachment, (provisional) suspension of payment or bankruptcy, the client/buyer will immediately point out the (property) rights of Nikki.Amsterdam to the seizing bailiff, the administrator or the trustee.

11. Payment and security

- 11.1 Payment by the client/buyer, as entrepreneur, must be made within seven (7) days of the invoice date in the manner indicated by Nikki. Amsterdam in the offer, unless otherwise agreed in writing. All payment terms are to be regarded as deadlines, unless explicitly agreed otherwise in writing. Any right of set-off of the client/buyer, being the Entrepreneur, for whatever reason and for whatever reason, is expressly excluded.
- 11.2 Objections to invoices sent by Nikki.Amsterdam to the client/buyer, being the entrepreneur, do not suspend the latter's payment obligation.
- 11.3 If the client/buyer does not pay, does not pay on time or does not pay in full, he will owe statutory interest on the outstanding invoice amount without prior notice of default in his capacity as a consumer and statutory commercial interest in his capacity as an entrepreneur, whereby a part of a month will be counted as a whole month.

11.4 If the client/buyer is in default of (timely) compliance with its obligations, extrajudicial collection costs will be calculated in accordance with the 'Besluit vergoeding voor buitengerechtelijke incassokosten 2012' (Decree on compensation for extrajudicial collection costs 2012), without prejudice to Nikki.Amsterdam's other rights, such as the right to compensation or compliance.

12. Advertisements/complaints

- 12.1 Complaints about the work carried out or the products delivered must be reported to Nikki.Amsterdam in writing by registered letter within eight (8) days after discovery by the client/purchaser in his capacity as an entrepreneur. This period of eight (8) days after discovery will be extended to two (2) calendar months for the customer/purchaser. The notice of default must contain as detailed a description as possible of the shortcoming(s), so that Nikki.Amsterdam is able to respond adequately.
- 12.2 Complaints regarding the execution of the agreement by Nikki.Amsterdam never entitle the client/buyer, being an entrepreneur, to suspend his payment obligations towards Nikki.Amsterdam.
- 12.3 If Nikki.Amsterdam deems a complaint to be well-founded, Nikki.Amsterdam is entitled to re-perform the agreement in question, or to otherwise resolve the complaints (or have them resolved).
- 12.4 The client/buyer as an entrepreneur is obliged if he is of the opinion that Nikki. Amsterdam did not perform the agreement on time, in full or properly, this immediately in accordance with the provisions of paragraph 1, by registered letter to Nikki. The Customer is obliged to notify Amsterdam and to make the claims based thereon legally enforceable by means of a summons within twelve (12) months after the date of the aforementioned notification, or within twelve (12) months after that notification should have been made, in the absence of which all his rights and claims in this respect will lapse upon expiry of the term referred to above.

13. Assembly and commissioning

- 13.1 The purchase prices do not include the costs of assembly, commissioning and after-sales service, unless agreed otherwise.
- 13.2 If Nikki.Amsterdam has committed itself to the assembly and commissioning of the products sold and delivered, it will only accept liability with regard to the operation of those products, if...:
- a. assembly and commissioning takes place in accordance with his instructions, whereby he has the right to charge a technician with the management of the work. Travel costs and costs for accommodation, food and the like for the mechanic are for the account of the client/buyer.
- b. the circumstances (in the broadest sense of the word) at the location where the assembly and commissioning is to take place do not have a disruptive effect and foundations, walls, walls and the like on which and/or to which the products are to be erected or applied have been correctly applied, executed and/or repaired prior to the commencement of the work. The performance of all additional work, such as for example (but not limited to) the offering of the products to be processed or the organisation of the assembly (location), shall be for the account of the Principal/Purchaser. Furthermore, the client/buyer must provide the necessary assistance at his expense in the form of manpower and auxiliary materials.
- 13.3 If, as a result of circumstances beyond the control of Nikki. Amsterdam, the mechanic cannot proceed with the assembly and commissioning on a regular basis, the resulting costs will be borne by the instructor/purchaser.

14. Liability

- 14.1 Nikki.Amsterdam is only liable for damage suffered by the client/buyer, being an entrepreneur, insofar as this damage is covered by Nikki.Amsterdam's liability insurance.
- 14.2 Nikki.Amsterdam is not liable for any damage suffered by the client/buyer, being an entrepreneur, (or third parties) damage suffered or to be suffered, of whatever nature and/or extent, in connection with or ensuing from the execution of the agreement, including damage to items belonging to the client/buyer or third parties, as well as indirect damage, including, for example, trading loss, consequential damage, loss of profit, lost savings and damage due to business interruption, unless there is an intentional act or omission or equivalent gross negligence on the part of Nikki.Amsterdam.
- 14.3 Nikki.Amsterdam is never liable towards the client/buyer, being an entrepreneur, for damage and/or costs, of whatever nature and/or scope, that are in any way related to or result from acts, omissions, errors and/or the quality of the delivered work of third parties, that Nikki.Amsterdam has engaged in the performance of the

agreement, unless that damage was also caused by an intentional act or omission or equivalent gross negligence on the part of Nikki.Amsterdam.

14.4 If and to the extent that, despite the provisions of the aforementioned paragraphs, Nikki.Amsterdam appears to have any liability towards the client/buyer in any capacity and/or on any account whatsoever, this liability is limited to a maximum of the invoice amount (excluding turnover tax) that has been charged to the client/buyer for the materials supplied/performed work in which the cause of the damage lies with a maximum of € 2,500. The above is subject to exception in the event of intent or equivalent gross negligence on the part of Nikki.Amsterda. A series of related claims/events will be considered as one claim/event.

- 14.5 Insofar as, in a given case, the Principal/Purchaser has not yet been invoiced, the aforementioned text should read "invoice amount" as the agreed fixed price or customary rate that would be charged to the ordering party/purchaser for the work performed, in which the cause of the damage lies.
- 14.6 The client/buyer indemnifies Nikki.Amsterdam against all claims from third parties relating to damage in connection with the agreements executed by Nikki.Amsterdam, unless it is legally established that these claims are the result of an intentional act or equivalent gross negligence on the part of Nikki.Amsterdam, and the client/buyer also demonstrates that he is not at fault in this respect.

15. Suspension and dissolution

- 15.1 If the client/buyer fails to properly fulfil one or more of his obligations (including payment obligations) to Nikki.Amsterdam on time, Nikki.Amsterdam is entitled without prejudice to all other rights accruing to Nikki.Amsterdam to suspend the fulfilment of his obligations to the client/buyer until the client/buyer has fully fulfilled his obligations to Nikki.Amsterdam.
- 15.2 In addition to all its other rights, Nikki. Amsterdam has the right to dissolve the agreement concluded with the client/buyer by means of a written extrajudicial statement, without prior notice of default or judicial intervention being required:
- in the event of permanent force majeure as referred to in Article 9 of these general provisions;
- (provisional) suspension of payments is granted to the client/buyer, the bankruptcy of the giver/purchaser is applied for or the client/buyer itself applies for bankruptcy, the client/buyer offers its creditors a (private) settlement or (for this purpose) convenes a meeting of creditors or if the application of the Debt Restructuring of Natural Persons Act is requested or granted with regard to the client/buyer;
- The business of the client/purchaser, being an entrepreneur, will be liquidated and/or the business activities of the client/purchaser will actually be discontinued or relocated to a location outside the Netherlands.

16. Privacy

- 16.1 Nikki.Amsterdam respects the privacy of online visitors to its website and is the sole owner of the information obtained via this website, unless otherwise indicated. Nikki.Amsterdam will not sell, share or rent this information to third parties in any other way than as stated in this privacy statement.
- 16.2 Information from which the identity of an online visitor to the Nikki.Amsterdam website can be derived is provided voluntarily by the visitor. This information can be used within Nikki.Amsterdam (and all its subsidiaries and brands) for the purpose of making visits to the website as simple and enjoyable as possible. In addition, this information may be used for analysis and for providing information about the product portfolio of Nikki.Amsterdam. The visitor expressly consents to this. Nikki.Amsterdam is entitled to disclose information about a visitor in special cases when there is reason to believe that the disclosure of that information is necessary to identify, contact or bring legal proceedings against someone who, intentionally or unintentionally, prejudices or damages the rights or property of Nikki.Amsterdam, other users of its website or others who may suffer damage as a result. Nikki.Amsterdam is entitled to release information about users if Nikki.Amsterdam believes in good faith that this is required by law.
- 16.3 Nikki.Amsterdam collects non-personal information about our online visitors in order to determine the total number of visitors to the website, as well as the type of Internet browser and operating system used. Personal data can be deleted at the request of the online visitor, insofar as this does not require any disproportionate effort or costs on the part of Nikki.Amsterdam.

17. Intellectual property rights / confidentiality

17.1 Unless expressly agreed otherwise in writing, all copyrights and all other intellectual and industrial property rights relating to the items or services delivered by Nikki.Amsterdam, such as trademark rights, design rights, patent rights, sui generis database rights, etc., are vested exclusively in Nikki.Amsterdam and/or its suppliers. 17.2 The parties undertake to take sufficient measures to ensure confidentiality with regard to each other's confidential data that come to their knowledge during the performance of the agreement.

17.3 The Nikki.Amsterdam website is protected by copyright. The website is intended for personal use or (internal) use by its customers, whereby it is not permitted to reproduce the website and its content other than by downloading and viewing it on a single computer, and/or printing a single hardcopy. Without prior written permission from Nikki.Amsterdam, it is not permitted to reproduce, forward or make available on a network this website and its contents in any other way.

18. Conversion

If and to the extent that on the basis of reasonableness and fairness or the unreasonably onerous nature of any of the provisions in these general terms and conditions cannot be invoked, then the content and purport of that provision will be accorded a meaning as similar as possible, so that it can be invoked.

19. Partial nullity

Should any provision of these general terms and conditions not be applicable or be contrary to public order or the law, then only the provision in question will be regarded as not written, but the other general terms and conditions will remain in full force and effect.

20. Other provisions

20.1 All legal relationships between Nikki.Amsterdam and the client/buyer, including offers and fertes of Nikki.Amsterdam, are exclusively governed by Dutch law.

20.2 All disputes arising from or related to the legal relationship between Nikki.Amsterdam and client/buyer, to which these general terms and conditions apply, will exclusively be submitted to the competent court in the district in which Nikki.Amsterdam has its registered office and in which the activities have been carried out, unless provisions of imperative law prescribe otherwise.

20.3 If the delivery location is not accessible to a 15 m long truck/trailer combination, the buyer/customer must ask in advance for special transport to be arranged at extra cost. If the buyer/customer has not reported this in advance, Nikki.Amsterdam can cancel the order (cancel) and charge the costs incurred to the buyer/customer. The load will be unloaded via the truck-trailer combination, trying to unload as close as possible to the desired delivery location, if feasible and justified.

20.4 If the buyer/customer is not present on the agreed delivery date, the (extra) costs incurred will be borne by the buyer/customer. If the buyer/customer wishes to change the delivery date, this can be done free of charge until one (1) day in advance.

20.5 In the event of cancellation of the order, the order amount minus administration costs will be refunded to the account of the buyer/customer, unless agreed otherwise.

20.6 If the client/buyer wishes to cancel (cancel) the delivery of products or services, this can only be done in writing by registered mail and - unless Nikki. Amsterdam decides not to do so - the following costs will be charged:

- up to thirty (30) days prior to commencement of the delivery forty-five percent (45%) of the invoice amount;
- from thirty (30) to twenty-one (21) days prior to commencement of the delivery sixty percent (60%) of the invoice amount;
- from twenty-one (21) days to fourteen (14) days prior to commencement of the delivery eighty-five percent (85%) of the invoice amount;
- from fourteen (14) days to seven (7) days prior to commencement of the delivery ninety percent (90%) of the total invoice amount,
- seven (7) days before the start of the delivery or later one hundred percent (100%) of the invoice amount. 20.7 It is not permitted to offer the products of Nikki.Amsterdam via platforms such as Ebay, Bol.com, Amazon, etc. unless this has been agreed in writing with Nikki.Amsterdam.